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Job Description

Sales Assistant (20 Hours)

The Shop, York

Looking for an opportunity to contribute to York's premiere ethical fashion store?

We're looking for enthusiastic sales assistants to provide impeccable services to our customers. Aside from serving on the checkout, managing stock and assisting customers, you'll also have the opportunity to contribute to our social media pages and other marketing channels.

Your responsibilities:

- Provide exceptional customer service in-store to maximise sales and boost brand loyalty
- Maintain the store environment to the high standards our brand is known for
- Assist with stock replenishment and management, keeping accurate records
- Handle monies
- Respond to customer queries and comments on social media, email and phone.
- Create and publish content for The Shop's social media pages

The successful candidate will:

- Be passionate about The Shop's brand
- Be able to communicate with customers confidently and clearly (over the phone, in-person, and via social media)
- Work well in a team, and independently
- Have some flexibility in terms of working hours

Bonus points for:

- At least a year's fashion retail experience
- Interest in ethical fashion
- Business social media experience

What you'll get:

- £9 / Hour
- 28 days paid leave
- Company pension scheme
- 20% store discount

About The Shop:

The Shop is York's leading ethical fashion store. We stock products from over a dozen ethical clothing brands, including several based right here in Yorkshire. Our Stonegate store first opened its doors in 2010, followed by our online store in 2015. Our goal is to make ethical fashion the norm, not the exception.